

# **Project Proposal for Digital Engineering Projects**

-- MDS-Project--

Project Topic:	Developing and evaluating a Chatbot.
Project abbreviation:	Chatbot Design and Usability test
Institute/ Chair/ Research Group:	IIKT-Mobile Dialog Systems
Advisor(s):	JunProf. Dr. Ingo Siegert, Matthias Busch, M.Sc.
Preferred group size:	2-3
Desired project period:	1 Semester
Required/Desired knowledge:	Knowledge in Databases, JSON, Python Programming. Principles of Dialog Management,
	Usability Testing
Is any external affiliation involved (	e.g., industrial partner, affiliated institute)?

## **Project Description:**

## General description:

Based on a given Use-Case (FAQ-Bot for International Students, Chat-tool to support group decisions) you will research what information or support is necessary for possible users. The chatbot will be build in a cloud environment (google dialogflow).

You will also design and implement the backend to the conversational interface.

### Project goals:

- Evaluate Use-Case regarding beneficial application of chatbots
- Implementation of a chatbot able to give needed information to users
- Conduct a usability and acceptance test with testers
- Collect feedback during development (this requires a good project plan)

### Subtasks:

- Identify possible topics the chatbot should cover
- Generate the basic functionality
- Improve functionality by incorporate typical phrases of users
- Conduct usability tests (already in early stage → think of a good concept)
- Include into Slack or other services
- Make a final test which includes usability and attractiveness tests